



BUREAU
VERITAS

Bureau Veritas Certification

AYGAZ A.Ş.

HEAD OFFICE: BÜYÜKDERE CAD. 145-1 AYGAZ HAN
ZİNCİRLİKUYU, İSTANBUL, TURKEY

*THIS IS A MULTI-SITE CERTIFICATE, ADDITIONAL SITE DETAILS
ARE LISTED IN THE APPENDIX TO THIS CERTIFICATE*

*Bureau Veritas Certification certify that the Management Systems of the above
organisation has been audited and found to be in accordance with the
requirements of the management system standards detailed below*

Standard

ISO 10002:2018

Scope of certification

**EVALUATION OF CUSTOMER COMPLAINTS DURING SALES,
DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER,
BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND
ACCESSORIES**

Original cycle start date: **29 June 2011**

Expiry date of previous cycle: **N/A***

Certification / Recertification Audit date: **N/A***

Certification / Recertification cycle start date: **13 November 2020**

Subject to the continued satisfactory operation of the organization's Management
System, this certificate expires on: **02 July 2023**

Certificate No. **TR009770**

Version No: 1 Revision date: **13 November 2020**

İBRAHİM TAGAY
Certification Manager



BUREAU
VERITAS

Local office : Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system
requirements may be obtained by consulting the organization.

To check this certificate validity please call +90 216 518 40 50.

BV_M_28_Rev.A00

*Not Applicable



BUREAU
VERITAS

Bureau Veritas Certification

AYGAZ A.Ş.

Standard

ISO 10002:2018

Scope of certification

SITE	ADDRESS	SCOPE
HEAD OFFICE	HEAD OFFICE: BÜYÜKDERE CAD. 145-1 AYGAZ HAN ZİNCİRLİKUYU, İSTANBUL, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
YARIMCA FILLING PLANT	GÜNEY MAH. PETROL CAD. NO:19 KÖRFEZ, KOCAELİ, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
AMBARLI FILLING PLANT	YAKUPLU MAH. GENÇ OSMAN CAD. NO: 6 BEYLİKDÜZÜ, İSTANBUL, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
ALİAĞA FILLING PLANT	AYGAZ CAD. NO: 1 ALİAĞA, İZMİR, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
SAMSUN FILLING PLANT	KIRAZLIK MAH.KUTKUKENT BULVARI NO: 21 TEKKEKÖY, SAMSUN, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
DÖRTYOL FILLING PLANT	YEŞİLKÖY MAH. ŞEHİT MUHSİN ATAÇ CAD. NO: 221 DÖRTYOL, HATAY, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
İŞIKKENT FILLING PLANT	EGEMENLİK MAH. 6108 SOKAK NO: 32/1 BORNOVA, İZMİR, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES

Certificate No. TR009770

Version No: 1 Revision date: 13 November 2020

İBRAHİM TAGAY
Certification Manager



BUREAU
VERITAS

Local office : Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey
Further clarifications regarding the scope of this certificate and the applicability of the management system
requirements may be obtained by consulting the organization.

To check this certificate validity please call +90 216 518 40 50.

BV_M_28_Rev.A00



BUREAU
VERITAS

Bureau Veritas Certification

AYGAZ A.Ş.

Standard

ISO 10002:2018

Scope of certification

SITE	ADDRESS	SCOPE
SAFRANBOLU FILLING PLANT	AKÇASU MAH. ŞEHİT ASTSUBAY ÖMER HALİSDEMİR - YAZIKÖY CAD. NO: 1 SAFRANBOLU, KARABÜK, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
KIRIKKALE FILLING PLANT	ALTINOVA MAH. VATAN CAD. NO: 3 HACILAR, KIRIKKALE, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
DIYARBAKIR FILLING PLANT	DÖKMETAŞ MAH. ELAZIĞ BULVARI NO: 340 YENİŞEHİR, DIYARBAKIR, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
ISPARTA FILLING PLANT	BARADIZ MAH. GÜMÜŞGÜN SOKAK NO: 11 GÜNEYKENT KAŞABASI GÖNEN, ISPARTA, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
ANKARA FILLING PLANT	SAMSUN DEVLET YOLU 22 KM GÖKÇEYURT MAHALLESİ NO: 284 MAMAK, ANKARA, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
GEBZE PLANT	GEBZE ORGANİZE SANAYİ BÖLGESİ 400. SOKAK NO: 407 GEBZE, KOCAELİ, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
ORTA ANADOLU REGIONAL SALES DEPARTMENT	ATATÜRK BULVARI NO: 58 ZAFER HAN KAT: 5-6 YENİŞEHİR, ANKARA, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES

Certificate No. TR009770

Version No: 1 Revision date: 13 November 2020

İBRAHİM TAGAY
Certification Manager



BUREAU
VERITAS

Local office : Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

To check this certificate validity please call +90 216 518 40 50.

BV_M_28_Rev



BUREAU
VERITAS

Bureau Veritas Certification

AYGAZ A.Ş.

Standard

ISO 10002:2018

Scope of certification

SITE	ADDRESS	SCOPE
MARMARA REGIONAL SALES DEPARTMENT	GÜNEY MAHALLESİ PETROL CADDESİ NO:19 KÖRFEZ, KOCAELİ, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
TRAKYA REGIONAL SALES DEPARTMENT	YAKUPLU MAH. GENÇ OSMAN CAD. NO: 6 BEYLİKDÜZÜ, İSTANBUL, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
EGE REGIONAL SALES DEPARTMENT	EGEMENLİK MAHALLESİ 6108. SOKAK NO: 32-1 IŞIKKENT, İZMİR, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
KARADENİZ REGIONAL SALES DEPARTMENT	KIRAZLIK MAHALLESİ KUTLUKENT BULVARI NO: 21 TEKKEKÖY, SAMSUN, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
AKDENİZ REGIONAL SALES DEPARTMENT	ASPENDOS BULVARI NO: 71-4 ANTALYA, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
GÜNEYDOĞU ANADOLU REGIONAL SALES DEPARTMENT	YENİŞEHİR DÖKMETEŞ MAH. ELAZIĞ BULVARI NO: 340 YENİŞEHİR, DİYARBAKIR, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES
ÇUKUROVA REGIONAL SALES DEPARTMENT	MERSİN YOLU 6.KM BİRMOT BİNASI KAT: 2 SEYHAN, ADANA, TURKEY	EVALUATION OF CUSTOMER COMPLAINTS DURING SALES, DISTRIBUTION AND DELIVERY PROCESSES OF CYLINDER, BULK AND AUTO LPG, CYLINDERS, STORAGE TANKS AND ACCESSORIES

Certificate No. TR009770

Version No: 1 Revision date: 13 November 2020

İBRAHİM TAGAY
Certification Manager



BUREAU
VERITAS

Local office : Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

To check this certificate validity please call +90 216 518 40 50.

BV_M_28_Rev.A00